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### **1. How does the Beamy™ solar-powered desk lamp work?**

Beamy™ lamps use solar panels to turn sunlight into electricity. During the day, the solar panel charges a built-in rechargeable battery, which then powers the lamp at night or in low-light settings.

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### **2. How long does it take to charge a Beamy™ solar desk lamp?**

Charging time varies depending on the intensity of the sunlight. On average, it takes anywhere from 6 to 8 hours of direct sunlight to fully charge the lamp. Cloudy days or indirect sunlight may extend the charging time.

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### **3. How long will the solar-powered desk lamp run after being charged?**

Once fully charged, Beamy™ typically runs for 8 to 10 hours, depending on the lamp's battery capacity, brightness settings and usage. Some models have adjustable brightness to help extend battery life.

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### **4. Can I use the lamp or does it need to be outdoors for charging?**

While the lamp itself can be used indoors, most solar desk lamps require exposure to natural sunlight to charge the battery. Some models have a built-in USB charging port, allowing them to be charged indoors if sunlight is not available.

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### **5. Can I leave the Beamy™ solar-powered desk lamp outside?**

Many of our solar-powered desk lamps are designed for indoor and outdoor use. It's best to keep it sheltered from rain and extreme weather conditions.

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## **6. How do I know if my solar desk lamp is charging properly?**

Beamy™ comes with an indicator light to show whether the lamp is charging. When the lamp is connected to sunlight, the charging indicator light turns on (**red**). It will change colour (**green**) once fully charged.

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## **7. Can I use Beamy™ in areas with limited sunlight?**

Yes, but in areas with limited sunlight, the charging time may be longer and the battery life may be shorter. You may want to supplement solar charging with a USB charger if consistent performance is needed.

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## **8. How do I maintain my Beamy™ solar-powered desk lamp?**

To ensure optimal performance, keep the solar panel clean and free of dirt, dust, or debris. Wipe the panel periodically with a soft cloth. Avoid covering the panel with objects that block sunlight and store the lamp in a dry place when not in use for extended periods.

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## **9. Can I replace the battery in a solar desk lamp?**

In most cases, the rechargeable battery in a solar-powered desk lamp is replaceable, but it depends on the model. Some lamps have easily accessible battery compartments, while others may require disassembly or professional Beamy™ servicing to replace the battery.

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## **10. Are solar-powered desk lamps eco-friendly?**

Yes, Beamy™ solar-powered desk lamps are eco-friendly because they rely on renewable solar energy rather than electricity from fossil fuels. By using a solar desk lamp, you can reduce your carbon footprint and lower your electricity consumption.

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## **11. What happens if the solar desk lamp doesn't turn on after charging?**

If your solar-powered desk lamp isn't turning on after being charged, check the following:

- Ensure the battery is fully charged and the solar panel is clean.
  - Inspect the lamp for any damage or malfunction.
  - Contact [support@beamy.co.za](mailto:support@beamy.co.za) for troubleshooting.
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## **12. Can I adjust the brightness of my solar-powered desk lamp?**

Beamy™ solar-powered desk lamps come with adjustable brightness settings, allowing you to customize the light output based on your needs. Some models also offer multiple light modes (e.g., warm, cool, or neutral light).

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## **13. Is a solar-powered desk lamp more expensive than regular desk lamps?**

Solar-powered desk lamps tend to have a higher upfront cost than traditional electric lamps due to the inclusion of solar panels and rechargeable batteries. However, over time, they can save you money on electricity bills and offer environmental benefits.

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## **14. Can the Beamy™ solar-powered desk lamp be used as a primary light source?**

While a solar-powered desk lamp can be used as a primary light source in areas with good sunlight, it might not provide as much consistent brightness as electric desk lamps. Many solar lamps are designed for use as secondary lighting or in areas where you can take advantage of daylight charging.

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## **15. What are the advantages of using a Beamy™ solar-powered desk lamp?**

- **Energy Efficiency:** Reduces electricity consumption.
- **Eco-friendly:** Uses renewable solar energy, reducing your carbon footprint.
- **Portability:** No need for an electrical outlet, making it ideal for off-grid locations.



- **Cost Savings:** Reduces electricity costs in the long run.
  - **Convenience:** Can be used in areas with limited access to power outlets.
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